

Aetna Whole Health (AWH) HMO Southern CA HMO

Link to Aetna Provider Search: click [here](#)

★ Step 1: Enter zip code and click **Search**

The screenshot shows the Aetna provider search interface. On the left, the 'Already a member?' section includes a 'Login to Secure Site' button and a 'Register Now' button. Below this, it explains why to register and lists benefits like getting results for your plan, viewing cost estimates, and selecting a primary care doctor. On the right, the 'Continue as a guest' section prompts the user to enter their home location (zip, city, county or state) to access providers specific to their plan benefits. The zip code '90001 (Los Angeles, CA)' is entered in the input field, which is circled in green. Below the input field, there is a 'Traveling?' note and a 'Look within' distance slider set to 25 miles. A 'Search' button is at the bottom right.

★ Step 2: Search for your provider by entering their first and/or last name or select **Medical Doctors & Specialist** to browse.

The screenshot shows the search results page for the zip code 90001 (Los Angeles, CA). At the top, there is a search bar with a magnifying glass icon and a placeholder text 'Eg: John Wright, Primary Care Physician, Dermatologists, Periodontists'. Below the search bar, there is an 'OR' button. Under the heading 'Find what you need by category', there are five category tiles: 'Medical Doctors & Specialists', 'Hospitals & Facilities', 'Urgent Care', 'Walk-In Clinics', and 'Pharmacy'. The 'Medical Doctors & Specialists' tile is circled in green and lists 'Primary care physicians (PCPs), pediatricians, cardiologists, OB/GYNs, others'. The other tiles provide brief descriptions of their respective facilities.

★ Step 4: Once you locate your provider and medical group, note the **Primary Care ID (5 or 6 digits)** and enter it on your enrollment form.

The screenshot shows a provider profile. At the top, it says 'Accepts your insurance through :'. Below this, it lists 'HPN - Eastland Medical Group'. The 'Primary Care ID: 493983' is circled in green, with a green arrow pointing to it from the right. Below the ID, it lists 'Specialties: Internal Medicine'.